

# Advanced Communications Skills Training for Senior Healthcare Professionals

14<sup>th</sup> & 15<sup>th</sup> November 2019

The importance of good communication in end of life care has been highlighted in successive reports, and this course has been established to enhance senior healthcare professionals' abilities to deal with challenging communication situations.

The two-day course, which is facilitated by nationally accredited trainers, includes discussion of the research evidence surrounding communication in end of life care, interactive exercises and role-play in small groups with actors. Participants will practise skills and receive positive and constructive feedback in a safe and supportive environment.

This course was originally developed by National Cancer Action Team and offered as a national programme (Connected: National Communication Skills Training). The materials used as a basis for this 2-day workshop reflect the original 'Connected' programme, which is no longer offered.

## Learning outcomes;

- Increase awareness of your own communication skills and enhance inter-professional communication.
- Explore Strategies to improve quality of clinical communication and increase confidence in responding to difficult communication situations Increase ability to deliver information effectively and explore decision making.

This course carries 12 CPD points from The Royal Colleges of Physicians.

## TARGET

**AUDIENCE:** Senior Healthcare Professionals

**COST:** £500.00 per delegate (payable in advance)

**VENUE:** Compton Learning and Development Centre, The Cedars,  
39 Compton Road West, Wolverhampton WV3 9DW.

## TO BOOK A PLACE

Please go to the Compton Care website and follow the link for Learning and Development - Workshops, Courses and Study Days

[www.comptoncare.org.uk](http://www.comptoncare.org.uk)